AMENDMENT AND RESPONSE UNDER 37 CFR § 1.116 – EXPEDITED PROCEDURE   Page 2
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Title: TRAVELER SERVICE SYSTEM WITH A GRAPHICAL USER INTERFACE FOR ACCESSING MULTIPLE TRAVEL SUPPLIERS

IN THE CLAIMS

Please amend the claims as follows.

1.   (Currently Amended) A method for providing travel services, the method comprising:

receiving data from a client system to insert into a traveler database having traveler information for a plurality of travelers;

associating in the traveler database a subset of the plurality of travelers with a travel arranger;

receiving a request from a travel arranger for at least one travel service, the request identifying a traveler;

displaying a user interface providing the subset of the plurality of travelers associated with the travel arranger;

receiving through the user interface a selection of a traveler from the subset of the plurality of travelers;

requesting information regarding the at least one travel service from a Global Distribution System (GDS);

retrieving traveler data for the selected traveler from the traveler database; and

displaying the traveler data in conjunction with the information from the GDS.

2.   (Original)   The method of claim 1, further comprising:

deferring a task related to the travel request;

routing the task to a travel counselor for completion.

3.   (Original)   The method of claim 2, wherein routing the task includes determining the travel counselor to receive the task based on the type of task.

4.   (Original)   The method of claim 2, wherein routing the task includes determining that a travel related service has become available.

5.   (Original)   The method of claim 2, wherein routing the task includes determining a skill grouping for the task.

6.   (Original)   The method of claim 1, wherein the at least one travel service includes an airline reservation service.

7.   (Original)   The method of claim 1, wherein the at least one travel service includes a hotel reservation service.

8.   (Original)   The method of claim 1, wherein the at least one travel service includes a rental car reservation service.

9.   (Original)   The method of claim 1, wherein the at least one travel service includes a train reservation service.

10.   (Original)   The method of claim 1, wherein the at least one travel service includes a limousine reservation service.

11.   (Original)   The method of claim 1, wherein retrieving traveler data from the traveler database includes retrieving data regarding a previous itinerary and further comprising copying the data regarding the previous itinerary into a current itinerary.

12.   (Previously Presented)   The method of claim 1, wherein retrieving traveler data from the traveler database includes retrieving data regarding a first traveler's itinerary and further comprising copying the data regarding the first traveler's itinerary into a second traveler's itinerary.

13.   (Original)   The method of claim 1, further comprising:

retrieving corporate travel data, said data including at least one travel policy;

determining a valid travel service option from the information from the GDS in

accordance with the at least one travel policy.

14.   (Currently Amended) A computerized traveler service system comprising:

a travel services component capable of being communicably coupled to at least one

Global Distribution System (GDS);

a database management system operably coupled to the travel services component;

a client database maintained by the database management system and having client

information; and

a traveler database maintained by the database management system and having traveler

information and an association of subset of a plurality of travelers with a travel arranger;

user interface operable to provide the first subset of the plurality of travelers associated

with the travel arranger upon identification of the travel arranger and to receive a selection of a

traveler from the first subset of the plurality of travelers;

wherein the computerized travel service system receives data from a client system to

insert into the client database and further wherein the travel services component presents

graphical user interface (GUI) elements selected from the at least one GDS and the traveler

database in response to a request.

15.   (Original)   The computerized system of claim 14, wherein the at least one GDS

includes the Sabre system.

16.   (Original)   The computerized system of claim 14, wherein the at least one GDS

includes the Galileo system.

17.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes the Amadeus system.

18.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes the Worldspan system.

19.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes an airline reservation system.

20.   (Original)   The method of claim 14, wherein the at least one GDS includes a hotel reservation service.

21.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes a rental car reservation system.

22.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes a train reservation system.

23.   (Original)   The computerized system of claim 14, wherein the at least one GDS includes a limousine reservation system.

24.   (Original)   The computerized system of claim 14, further comprising a call management system operative to forward requests to a user of the travel services component.

25.   (Currently Amended) A computer-readable medium having computer-executable

instructions for performing a method for providing travel services, the method comprising:

         receiving data from a client system to insert into a traveler database having traveler

information for a plurality of travelers;

         associating in the traveler database a subset of the plurality of travelers with a travel

arranger;

         receiving a request from a travel arranger for at least one travel service, the request

identifying a traveler;

         displaying a user interface providing the subset of the plurality of travelers associated

with the travel arranger;

         receiving through the user interface a selection of a traveler from the subset of the

plurality of travelers;

         requesting information regarding the at least one travel service from a Global

Distribution System (GDS);

         retrieving traveler data for the selected traveler from the traveler database; and

         displaying the traveler data in conjunction with the information from the GDS.

26.   (Original)   The computer-readable medium of claim 25, wherein the method further

comprises:

         deferring a task related to the travel request;

         routing the task to a travel counselor for completion.

27.   (Original)   The computer-readable medium of claim 26, wherein routing the task

includes determining the travel counselor to receive the task based on the type of task.

28.   (Original)   The computer-readable medium of claim 26, wherein routing the task

includes determining that a travel related service has become available.

29.   (Original)   The computer-readable medium of claim 26, wherein routing the task includes determining a skill grouping for the task.

30.   (Original)   The computer-readable medium of claim 25, wherein the at least one travel service includes an airline reservation service.

31.   (Original)   The computer-readable medium of claim 25, wherein the at least one travel service includes a hotel reservation service.

32.   (Original)   The computer-readable medium of claim 25, wherein the at least one travel service includes a rental car reservation service.

33.   (Original)   The computer-readable medium of claim 25, wherein the at least one travel service includes a train reservation service.

34.   (Original)   The computer-readable medium of claim 25, wherein the at least one travel service includes a limousine reservation service.

35.   (Original)   The computer-readable medium of claim 25, wherein retrieving traveler data from the traveler database includes retrieving data regarding a previous itinerary and further comprising copying the data regarding the previous itinerary into a current itinerary.

36.   (Previously Presented)   The computer-readable medium of claim 25, wherein retrieving traveler data from the traveler database includes retrieving data regarding a first traveler's itinerary and further comprising copying the data regarding the first traveler's itinerary into a second traveler's itinerary.

37.   (Original)   The computer-readable medium of claim 25, wherein the method further

comprises:

      retrieving corporate travel data, said data including at least one travel policy;

      determining a valid travel service option from the information from the GDS in

accordance with the at least one travel policy.